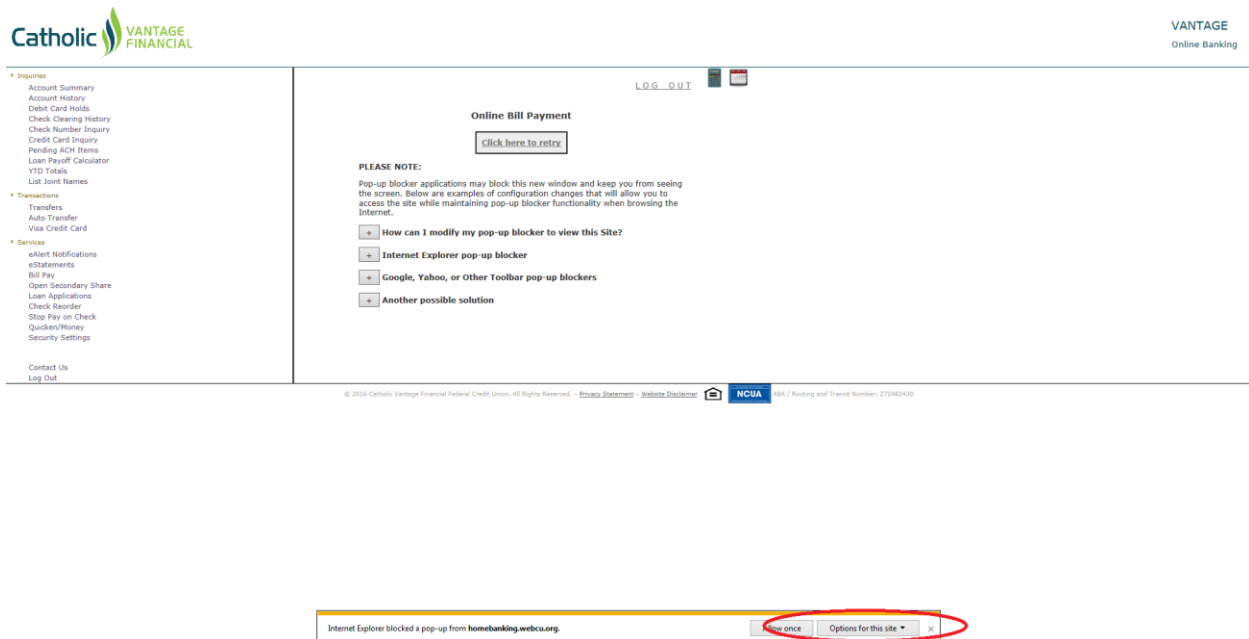


## Pop-Up Blockers

Instructions for Internet Explorer, Chrome, Firefox and Safari.

### Internet Explorer 11

When a popup occurs, a message will appear at the bottom.



The screenshot shows the Catholic Vantage Financial Online Banking website. A 'PLEASE NOTE' message is displayed, explaining that pop-up blockers may prevent access to certain features. Below the message is a list of links: 'How can I modify my pop-up blocker to view this Site?', 'Internet Explorer pop-up blocker', 'Google, Yahoo, or Other Toolbar pop-up blockers', and 'Another possible solution'. At the bottom of the browser window, a yellow notification bar indicates that Internet Explorer blocked a pop-up from homebanking.webcu.org, with a dropdown menu currently set to 'Options for this site'.

1. Select "Options for this site"
2. Select "Always Allow"



This close-up shows the notification bar with the dropdown menu expanded. The 'Always allow' option is highlighted and circled in red, indicating the step to be taken.

Note: After these steps are complete, the pop-up blocker will go away for any third-party connection coming from home banking (Ex. Credit Card Inquiry, eStatements, Bill Pay). Other web sites will continue to be blocked from popups until the above steps are completed.

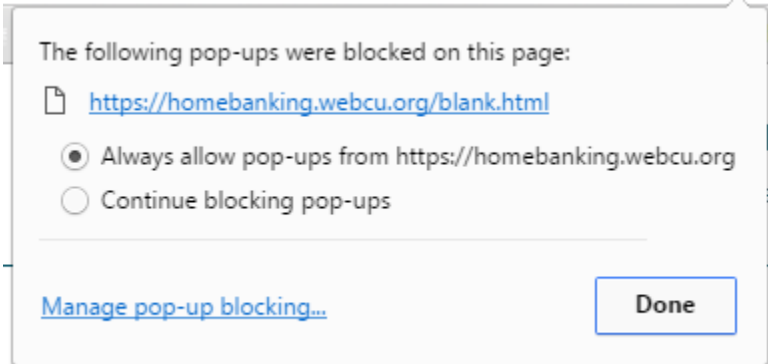
(Continued.)

## Chrome

When a popup occurs, a box with a red 'X' will appear at the right of URL.



1. Left mouse click the box and select 'Always allow popups from ...'

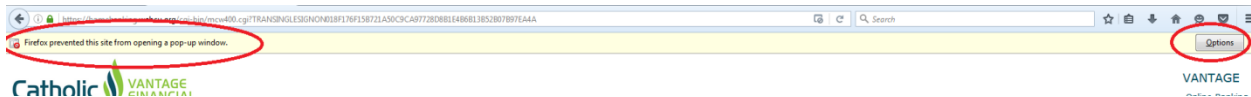


2. Click "Done".

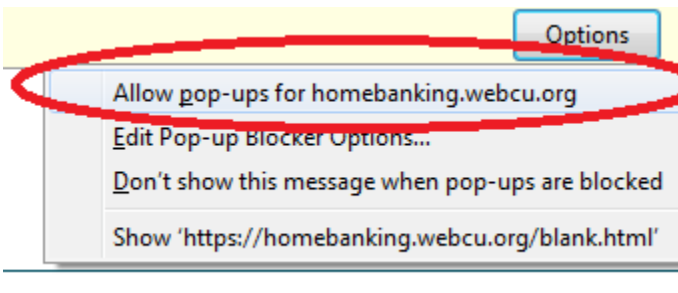
Note: After these steps are complete, the pop-up blocker will go away for any third-party connection coming from home banking (Ex. Credit Card Inquiry, eStatements, Bill Pay). Other web sites will continue to be blocked from popups until the above steps are completed.

## Firefox

When a popup occurs, a yellow box will appear across the top of the browser, just below the URL. An Options button will appear on the right.



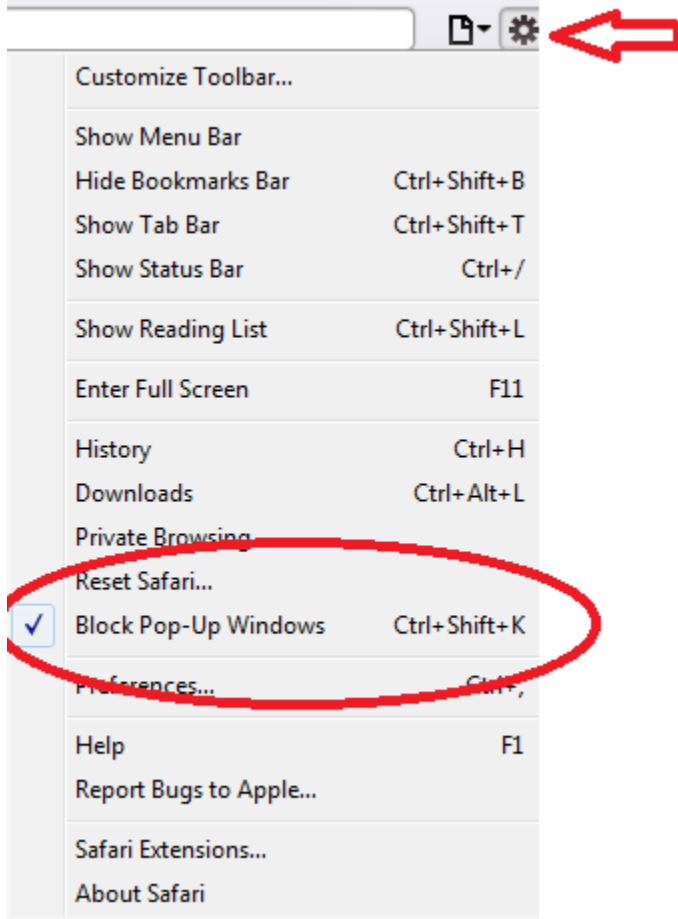
1. Select 'Options' and select "Allow pop-ups form homebanking.webcu.org".



Note: After these steps are complete, the pop-up blocker will go away for any third-party connection coming from home banking (Ex. Credit Card Inquiry, eStatements, Bill Pay). Other web site will continue to be blocked from popups until the above steps are completed.

**Safari**

1. Go to settings icon (Gear on upper right side of browser).
2. Uncheck "Block Pop-Up Windows"



3. Once unchecked, all popups will appear.

Note: After these steps are complete, the pop-up blocker will go away for ALL popups for ANY web site. With Safari, you cannot pick specific web sites to block or have as exceptions.