Additional Benefits

- **Rental reimbursement:** up to \$35 per day for 5 days (or 10 days for a parts delay) from day one.
- **24-hour emergency roadside assistance:** up to \$100 per occurrence. Includes towing, battery jump start, fluid delivery, flat tire assistance and lock-out service.
- Travel expense reimbursement: up to \$500 for lodging, food and rental expense when a covered breakdown or collision occurs more than 100 miles from home.

Important Facts

- Good at any authorized repair facility in the U.S. or Canada
- No out of pocket expense (except for any deductible)—the covered repair is paid directly by the plan.
- **Transferable:** if you sell your vehicle privately, the coverage can be transferred, adding resale value and appeal.
- Cancelable: receive a full refund within the first 60* days or a pro-rated refund thereafter less a nominal administrative fee.

Things to Consider

- Lock-in repair costs: Mechanical Repair Coverage (MRC) helps you to limit your cost of unexpected covered breakdowns to the MRC price, plus any applicable deductible.
- Helps provide peace of mind: even if your vehicle does not have a covered breakdown during the MRC's term, the purchase of MRC was still a wise decision.
- Reduce risk: remember, unexpected breakdowns can negatively impact your family's budget and credit rating. MRC can help eliminate this risk.



Mechanical Repair Coverage

Made available by your Credit Union and CUNA Mutual Group

MEMBER'S CHOICE Mechanical Repair Coverage is administered by Consumer Program Administrators, Inc. in all states except AK and CA, where coverage is administered by Virginia Surety Company, Inc.; in WA, where coverage is administered by Automotive Warranty Services, Inc., in FL, LA, OK and WI, where coverage is administered by Automotive Warranty Services of Florida, Inc. (Florida License #60023) and in AZ, where the Obligor and Administrator is Consumer Program Administrators, Inc., all located at 175 West Jackson Blvd., Chicago, Illinois 60604, 1-800-752-6265. This coverage is made available to you by CUNA Mutual Insurance Agency, Inc. In those states where MEMBER'S CHOICE Mechanical Repair Coverage is offered as insurance (form MCCU-001-MBI) it is underwritten by Virginia Surety Company, Inc.



MEMBER'S CHOICE

FACT #1

As your vehicle gets older, the risk and cost of repairs increases



FACT #2

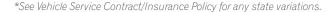
Repairs can be expensive

Example Repair Costs (1)



⁽¹⁾ Costs above are for illustrative purposes only. Actual costs may vary as to make, model and year.

These statements are based on the repair records of Consumer Program Administrators, Inc. and its affiliated companies' customers as of June 2009. Your experience may be different. Information based on original compilation date and not the date of this brochure.



PLATINUM PLAN

We will remedy ANY breakdown of your vehicle except items listed under the section titled "What this service contract/policy does not cover."

Additional Parts[†] Covered by Platinum

HIGH TECH

Automatic leveling system, cruise control actuator and module, electronic instrument panel control module, electronic stability control system, electronic traction control system, GPS/navigation system and antenna assembly, heated seat element and cooling seat components, rollover protection system, All gauges, sensors and relays.

ENTERTAINMENT SYSTEM

Antenna assembly, compact disc player/changer, DVD player and monitor, graphic equalizer, radio and speakers, satellite radio, telephone prewire/ Bluetooth connectivity.

HYBRID COMPONENTS

Combination meter, electronic control module/unit, hybrid vehicle engine control unit (ECU), inverter assembly with converter.

SAFETY AND SECURITY

3. FRONT WHEEL DRIVE

4. REAR WHEEL DRIVE

6. FRONT SUSPENSION

Axle shafts

· Locking hub

Axle shafts

· Universal joints

Front hub bearings

Rear hub bearings

Limited slip clutch pack

Front hub bearings

Rear hub bearings

Propeller shafts

• Final drive housing and • Bushings

all internal parts

· Chain and sprockets

Drive axle housing and

all internal lubricated

· Carrier case

· Gear sets

Bearings

parts

Carrier case

· Gear sets

Bearings

Heads up display, night vision system, OnStar® system, remote keyless entry transmitter and receiver module, tailgate and hatchback actuators, theft alarm system, tire pressure monitoring system.

CONVENIENCE

Auxiliary power point, buzzer/chime (headlamps on, key in ignition), cigarette lighter, clock, compass, electrical or mechanical gas cover and trunk releases, glove box lamp (excluding bulb), headlight wiper motor transmission, illuminated entry lamp (excluding bulb), illuminated vanity mirrors, memory seat system, trip/mileage computer, trunk lamp (excluding bulb), volt/amp gauge, wiper motor transmission.

MISCELLANEOUS

Blend door motors, blower motor resistor (regulates fan speed), door hinges, mechanical seat adjustment, outside mirror remote adjustors, rear hatch or hood struts, rear suspension and steering components. weather strips.

AND MORE!

ALL SILVER PLAN COMPONENTS PLUS THESE ADDITIONAL ITEMS

motor

Anti-lock brake system

GOLD PLAN

- Power seat motor(s) and transmission(s)
- Power window motor(s) Heated back glass and power regulator(s)
- Windshield wiper Power door lock actuator(s)
- Digital and analog instrument display(s)
- · Low fuel sensor · Heater control valve Radiator
- Low coolant sensor · Low oil sensor Radiator fan and clutch
- · Electronic rear view mirror motor(s) Headlight door motor(s)

· Heater core assembly

- Temperature sensor and relav
- Fuel tank and hard lines

· Radiator fan motor

including fan blade

- washer pump(s) · Fuel tank sending unit · Heater-A/C blower
 - Power sun roof motor Convertible top motor
 - · Constant velocity joints
 - Horn assembly

SILVER PLAN

1. FNGINE

Gasoline Engine

- Cylinder block and all
- Crankshaft
- · Cam bearings

- Wrist pins

- Camshaft
- Cylinder head

- Pushrods
- Timing chain and

- internal lubricated parts . Timing belt and pulleys Timing belt tensioner

Harmonic balancer and

· Oil pump and pressure

Engine oil cooler hoses

Engine oil sending unit

Oil filter adapter/housing

• Temperature sending unit

Thermostat and housing

· Rod and main bearings · Intake and exhaust manifolds

Balance shafts

retainer bolt

Valve covers

relief valve

Engine mounts

Fuel supply pump

Transmission mounts

· Cooler hoses and hard

components listed above

· Dipstick and tube

· Seals and gaskets

· Case and all internal

lubricated parts

· Fasteners for the

Water pump

Cooler

Standard

· Main shaft

Gear sets

Shift forks

Bearings

Bushings

Synchronizers

Seals and gaskets

Oil pan

· Crankshaft pulley

sprockets

- Expansion (freeze) plugs Flywheel
- · Connecting rods
- Pistons
- · Piston rings
- · Cam tower
- Lifters
- Valves and guides
- · Valve springs · Rocker arms (cam
- followers)
- Timing chain housing

- Vacuum pump
- · Dipstick and tube
 - · Seals and gaskets Fasteners for the
 - components listed above

Turbocharged / Supercharged / Rotary / Diesel / Enhanced Engines

- · All of the above listed
- parts or equivalent Turbocharger
- Waste gate controller
- Intercooler Hard lines
- Compressor
- Clutch and pulley
- Bypass valve
- Injection pump
- Lines and nozzles · Seals and gaskets

Transfer Case -

· Case and all internal

· Chain and sprockets

· Seals and gaskets

Fasteners for the

components listed above

engagement components

· Electronic and vacuum

lubricated parts

(4X4 vehicles)

· Main shaft

Gear sets

Bearings

Bushings

Mounts

- Housing/case and all internal lubricated parts
- · Rack and pinion equipped valve
 - Sector shaft
- · Rack mounts and · Fasteners for the cushions components listed above. Inner rod ends and bellows boots
 - · Speed sensor or steering gear equipped pitman shaft and valve assembly

Upper and lower

Bump stop cushions

Upper and lower ball

Torsion bar mounts and

· Control arm shafts

control arms

bushings

joints

- 5. STEERING* Sealing rings
 - Bearings Bushings
 - Pitman arm · Center link
 - Tie rods Idler arm

Dustboots

(spindle)

seals

Steering knuckle

Stabilizer shaft

Stabilizer linkage

mounts and bushings

· Wheel bearings and

- Power steering pump and pulley Electric power steering
- motor · Fluid reservoir · Pressure and return

hoses

above

· Cooler and hard lines · Power cylinder assembĺv

assemblies (4X4)

. Drive shaft support

components listed

Seals and gaskets

Fasteners for the

· Universal joints

Drive shaft support

· Seals and gaskets

Fasteners for the

components listed

ahove

- · Steering main and intermediate shafts Coupling
- · Seals and gaskets Fasteners for the components listed above
- Does not include "rear wheel steering components.

· Strut rods and

· Seals and gaskets

Fasteners for the

components listed

bushings

• King pins

above

7. BRAKES

- Master cylinder
- Assist booster
- Wheel cylinders Combination valve
- · Disc brake calipers (and rear caliper
- actuators) · Hard lines and fittings
- · Backing plates
- Springs · Clips and retainers

· Wiring harnesses

- Self-adjusters
- · Parking brake linkage and cables Seals and gaskets
- Fasteners for the components listed above

8. FI FCTRICAL

- · All seals and gaskets on the assemblies listed above
- Alternator
- Voltage regulator Front and rear windshield wiper motors and delay
- controller · Starter motor and drive Starter solenoid
- Manually operated switches (specifically turn signal, headlight dimmer and wiper switches) · Mechanically actuated
- switches (ignition brake light, and neutral safety switch)
 - Electronic fuel injection
- EGR valve, related to the fuel injection system) Electronic ignition

system (including all

input/sensors & output

/ control units, except

- module Distributor and coil
- · Engine management

9. AIR CONDITIONING

- Knock sensor and oxygen sensor
- Compressor and mounting brackets
- Clutch and pulley Condenser Evaporator Orifice tube
- Accumulator Temperature control

Silver Plan covers Sections 1-9

- programmer · High/low pressure cutoff switches • High/low pressure
- Pressure cycling switch Thermostat
- Drier
- Temperature control
- O-ring seals Gaskets
- · Fasteners for the components listed above Freon-refrigerant
- if necessary in conjunction with the repair of the components listed above

MEMBER'S CHOICE Mechanical Repair Coverage (MRC) pays for the cost of covered repairs less any deductible

Deductible**: \$0 \$100 \$250



**Not every deductible available on all MRC Plans or Terms.

What this service contract/policy does not cover

- Normal maintenance services and parts. Examples: batteries, belts, brake pads, EGR valve, engine tune-up. exhaust, filters, fluids, friction clutch, hoses, hybrid batteries, lubricants, refrigerants, rotors or drums, shock absorbers, shoes, suspension alignment, wheels, wiper blades, etc.
- · Body structure and parts, trim, moldings, glass, light bulbs, upholstery,
- Aftermarket equipment, components, systems or accessories not installed by the manufacturer.
- Costs incurred to improve operating performance as result of normal wear and tear where a failure has not occurred.
- · Abuse, misuse and lack of customary maintenance.

This brochure is intended to provide only a summary of the Vehicle Service Contract/Insurance Policy. We encourage our members to read the contract for specifics on coverages, exclusions and limitations.

2. TRANSMISSION

- Automatic Case and all internal lubricated parts
- Torque converter
- Governor · Main shaft
- Bands • Drums
- Bearings Bushings
- TV cable
- Solenoids

- · Vacuum modulator
- Clutches
- · Gear sets
- · Sealing rings
- · Electronic shift control

• Oil pump Valve body